

March 26, 2019

Dear Valued Client,

Granger Genetics, LLC is expanding our commitment to Corporate Social Responsibility. Effective April 1, 2019, Granger Genetics will offer a paperless environment for enhanced data privacy and information security purposes. Granger Genetics will deliver all Asparaginase reports electronically via secure log in through our website at [GrangerGenetics.com](http://GrangerGenetics.com). We will still offer report faxing but wanted to provide a paperless option as well.

Furthermore, we are committed to being an environmentally-friendly company. Going paperless will result in saving nearly two acres of trees each year. Our green efforts coupled with the focus on privacy and data security, demonstrate how dedicated Granger Genetics is to social and environmental issues that impact our clients and the communities where we live and work.

Request your login credentials now to gain access to eReports via the [GrangerGenetics.com](http://GrangerGenetics.com) website by sending back page 4 of this form with the bottom completed. Once enrolled, you will start receiving emails to the address listed below when you have reports waiting to be viewed. All reports will be accessible on the portal for 6 months. After that time, please call the office to get another copy.

## Electronic Disclosure and Electronic Statement Agreement and Consent

Please read this "Electronic Disclosure and Electronic Statement Agreement and Consent" carefully and keep a copy for your records. By clicking on "ACCEPT" you are recording your consent to the electronic delivery of periodic reports. You will not receive your reports via fax any longer but will have access to your reports for 6 months from the report date. You have the option to print out your report in the exact format as the faxed report.

### I. **Introduction**

This Electronic Disclosure and Electronic Statement Agreement and Authorization explains the terms and conditions governing the Electronic Reports service offered through Granger Genetics. Before you register for the Electronic reports service, you must first consent to receive certain notices and disclosures for your account electronically rather than in paper form. "We", "us", "our", and "laboratory" refer to Granger Genetics, LLC. "You" and "your" refers to the institution.

### II. **Purpose**

The purpose of this agreement is to obtain consent to receive reports relating to your patient results as well as to receive certain disclosures relating to your account from Granger Genetics in electronic form, rather than in paper form. If you consent to these electronic deliveries of reports and disclosures, Granger Genetics will make test results available to you electronically through Granger Genetics portal.

### III. **Acceptance**

By accepting, you authorize Granger Genetics to electronically deliver all reports ordered by your ordering institution.

Granger Genetics will have all new accounts set up within 24-48 hours of receiving the acceptance form back completed.

You are also agreeing to discontinue the receipt of faxed reports, now and in the future. You will only receive faxed reports upon request.

### IV. **Technical Equipment Requirements**

To access and retain your Electronic Disclosures and Electronic Reports, you will need the following:

- An Internet Browsing Device with Internet Access
- Internet Browser that is within one version of the most recent version produced
- An Internet email account and email address
- Adobe Acrobat Reader 10.0 or higher
- Access to a printer or the ability to download information in order to keep copies of your electronic reports and disclosures.

If these technical requirements change, we will notify you in writing. If future hardware/ software requirements prevent you from accessing your reports, you have the right to withdraw the e-reports consent. After withdrawing e-reports consent, if in the future you wish to re-consent, you will be required to do so electronically.

## ELECTRONIC REPORTS

Once you have accepted this agreement and completed the necessary information to receive reports electronically, you may access your electronic reports by clicking on the "eReports" tab found on the [www.grangergenetics.com](http://www.grangergenetics.com) website. There, you will be asked to log in to your secure account. After you have logged in you will see the reports. You will receive an email anytime a new report is uploaded to your account.

### Availability of Electronic Reports

Electronic Reports will be available for 6 months after the date they are reported. It is recommended that electronic reports be printed or downloaded for permanent retention. Faxed copies of reports are available upon request.

#### I. Your Responsibilities

- To notify us regarding errors, irregularities or unauthorized use: You must promptly review your electronic reports and any accompanying items. Notify us immediately (see "How to Contact us") of any suspected error, alteration or other irregularity with your electronic reports, including unauthorized access. We must hear from you no later than 60 days after we sent you the FIRST report on which the error or problem appeared.
- Promptly notify Granger Genetics if there is a change in your email address or other information needed to contact you electronically. (Please see Section III. How to Contact Us)
- Use of electronic reports: You agree not to alter or use the Electronic Reports for any unauthorized, fraudulent, or other illegal purpose.

#### II. To Discontinue Electronic Delivery

If your account product allows, you may discontinue receiving disclosures and account reports electronically. To discontinue receiving disclosures and account reports electronically and request that they be sent by fax, contact us through one of the methods in Section III below. In the email or letter, state that you wish to discontinue receiving Electronic Reports and receive these items via fax. Include your name and the fax number to be used in your email or letter. If you discontinue the receiving of electronic Reports, Granger Genetics will discontinue your access to electronic Reports Service.

#### III. How to Contact Us

If you need to contact the laboratory, you may contact us:

- By telephone at (804) 521-7360 or (844) 347-2643, or
- In writing to 601 Biotech Dr., Suite 301 North Chesterfield, VA 23235, or
- By email at [clientservices@grangergenetics.com](mailto:clientservices@grangergenetics.com)

#### IV. Amendment and Termination

We may amend or change this Agreement at any time after such notice or authorization, if law requires any. If law requires no notice or authorization, your continued acceptance of electronic reports after the effective date of such change will constitute your acceptance of and agreement with such amendment(s).

We may terminate this Agreement, and immediately revoke or refuse electronic disclosures or reports at any time, with or without cause or prior notice. If we terminate your account, you will no longer receive reports electronically. Neither termination nor discontinuation shall affect your liability or obligation under this Agreement.

**V. Liability**

We will use our best efforts to deliver your electronic reports in a timely manner, and in accordance with our turn-around time policy. However, we shall incur no liability if we are unable to deliver your electronic reports due to the extent of any one or more of the following circumstances:

- Our online reporting system is not functioning properly, and you have been advised by us of a malfunction, or
- Your equipment or Internet access was not working properly and should have been apparent to you, or
- Internet service was interrupted due to traffic or other disruption, or
- Circumstances beyond our control (including, but not limited to fire, flood, interruption of telephone service or other communication lines, interference from an outside force, legal restrictions or delays in mail service) prevent proper delivery, and we have taken every reasonable precaution to avoid these circumstances.

To the extent permitted by applicable law or regulation, we hereby disclaim all other warranties, express or implied, including warranties of merchantability and fitness for a particular purpose, and in no event shall we be liable for any special indirect, incidental or consequential damages whatsoever resulting from the loss or use of data, whether or not advised of the possibility of such loss or damage.

*By clicking "Accept," you agree to the terms and conditions of this Agreement and acknowledge your understanding of its terms. You consent to discontinue paper reports and receive electronic reports.*

**Accept**

**Do Not Accept**

*Signature:*

*Date:*

**Institution Name:**

**Ordering Physician:**

**Contact Name:**

**Phone Number:**

**Delivery Email:**